# **Business Policy**



P.L.A.S. GmbH combines many years of expertise in project management with technical know-how to implement challenging maintenance, repair and modification projects on mechanical and electrical systems. As a central partner for companies in the offshore wind and shipping sectors, we stand for quality and efficiency.

## **Corporate Principles**

- **Leadership:** Our managers create an environment that promotes the involvement of all employees in the achievement of quality goals.
- **Employee Involvement:** We recognize that our employees are at the heart of our business and encourage their active participation and development
- Occupational Health and Safety: We are committed to ensuring a safe and healthy working
  environment for all employees. We recognize that protecting the health and safety of our
  employees is of the utmost importance and an integral part of our corporate policy.
- **Process-oriented Approach:** We take a process-oriented approach to continuously improve the efficiency and effectiveness of our service.
- **Customer Focus:** We are committed to understanding and meeting our customers' expectations and requirements to ensure their satisfaction
- **Relationship Management:** We maintain and develop long-term relationships with our customers, suppliers and other interested parties.
- Legal Compliance: We are committed to complying with legal requirements

#### Quality

Our quality goals are aimed at continuously improving the performance of our company and increasing customer satisfaction. The targets are regularly reviewed and adjusted if necessary.

### Responsibility and authority

All employees are responsible for understanding and implementing the requirements of this corporate policy. The management is responsible for providing the necessary resources and monitoring compliance with this policy.

#### Communication

This policy is communicated to all employees and interested parties and can be viewed on our website and in our business premises.

Hamburg, 22.05.2025

Sven Fröhndrich, Management Anne Fröhndrich Management